

The Secrets of Superior Service

27 October 2010 • 9am - 5.30pm
 Level 9, Sunway Resort Hotel & Spa,
 Persiaran Lagoon, Bandar Sunway,

Who should attend

This high-energy, high-content workshop will upgrade service skills and uplift the spirit for service for everyone serving external customers or internal colleagues. Appropriate for all levels, from managers to frontline staff. For immediate service improvement, register everyone on your team!

REGISTER NOW!

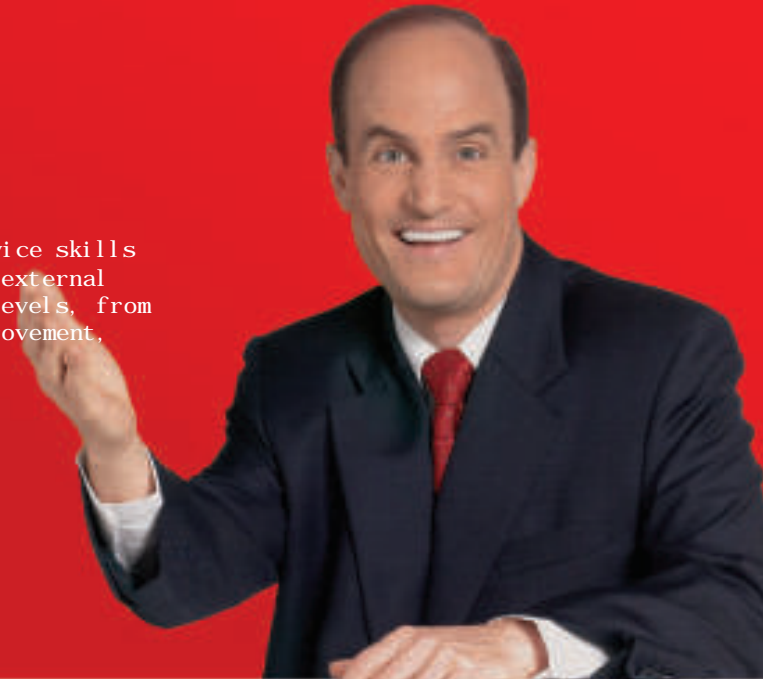
CALL 03 79602778 or Fax: 03 79609778
 or Email: claire@synergyentireasia.com

Registration Fees:

Normal (1-6pax) – RM1980 Group (7 or more – RM1580)

Call for Early Registration Rates

All fees include lunch, tea breaks and course materials.



REGISTRATION FORM (INVOICE)

(use a separate sheet of paper where necessary)

names	designation	email
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Company: _____ Authorised/Contact person: _____
 Address: _____ Designation: _____
 _____ Email: _____
 _____ Tel: _____
 _____ Fax: _____

No. of registrants:
 1-6 participants: RM1,980 x _____ = _____
 Group (7 or more): RM1,580 x _____ = _____
 Others: _____ x _____ = _____
 Code: Public

Company's Stamp & Authorised Signature
 (if by card, as per card signature; sign & stamp for non-card payment)

Upon signing this form, you are deemed to have read and understood the Registration Policy and accepted the terms below. Please return this registration form together with the course fees to Synergy Entire Sdn Bhd before the commencement of the course.

PAYMENT DETAILS

Enclosed is cheque number _____ for RM _____
 Cheques should be crossed "A/C Payee only" and made payable to:
"Synergy Entire Asia Sdn Bhd"

Please mail payment to:
 D-9-3, block D, Jaya One, 72A, Jalan University, Section 13,
 46200 PJ, Selangor, Malaysia.
Direct Bank-in to RHB Bank Account: 2-12479-00048606
 Payable to: Synergy Entire Asia Sdn Bhd

Reservations may be made by phone or fax but will ONLY BE CONFIRMED upon receipt of the registration form with full payment before commencement of the course.

A substitute is welcomed in the event that registrants are unable to attend. There is no refund for cancellations. If a participant fails to attend a course, the course fees will not be allocated to another course. Please be informed that Synergy Entire Sdn Bhd reserves the right to change the date or venue or cancel an event. A full refund will be issued should the event be cancelled due to any unforeseen circumstances.

PAYMENT BY CREDIT CARD

I authorise payment of RM _____ by VISA MASTER
 Expiry Date: _____ 3-digit Security Code: _____

Name of Cardholder _____
 I/C No. of Cardholder _____
 Signature of Cardholder _____